

### 1. **BOOKING CONDITIONS:**

**DEPOSIT:** from € 250, 00 to 600, 00 according to the season and type of accommodation (+ € 10, 00 non-refundable booking fees).

**Minimum stay:** only weekly (during the high season D and E and during all periods with few vacancies)

**Arrivals and departure days:** 7 days a week according to the accommodation

**Arrivals:** h. 16.00/20.00

**Departures:** h. 8.00/10.00

**Security deposit:** € 100, 00 to pay on arrival by cash or by a pre-authorization with Visa or MasterCard, (in this case you may need a pin code)

### 2. **HOW TO PAY THE DEPOSIT:**

- On-line by credit card (Visa /Mastercard)
- By bank transfer

### 3. **CHANGES OR CANCELLATION OF YOUR BOOKING:**

We accept requests for changes or cancellation only via written communications (e-mail [info@campingcontinental.com](mailto:info@campingcontinental.com) or fax +39 0323 496218).

Any booking change, with the exception of a full or partial cancellation of the booking (these are indeed ruled in the following paragraph), is possible up to 30 days prior to arrival date and is subject to availability and to the management's approval. The management may even assign a different pitch number, upon communication. After this term no change will be possible and the whole booked period (as initially reserved) has to be paid.

### 4. **CANCELLATION TERMS:**

- In case of cancellation request, of the complete holiday or of a part of it, received until 45 days prior to arrival date, no penalty will be applied and the deposit will be refunded 100%. The refunding will take place within 90 days from the cancellation date.
- In case of cancellation request, of the complete holiday or of a part of it, received between 44 and 30 days before the arrival date, a penalty of 50% of the amount requested as a deposit will be applied. The refund of the difference will take place within 90 days from the cancellation.
- In case of requests for cancellation of the reservation, for part or for the entire stay, made between the 29th day before the expected date of arrival and the day of arrival, or in case of no-show, 100% of the requested deposit will be charged and the deposit will not be refunded.
- The booking fees (€ 10,00) will not be refunded in any case. In case no booking fees were stated at the time of booking and by derogation from the above mentioned condition, € 10 cancellation fees will be withheld.

### 5. **PAYMENT OF BALANCE:**

**In order to fully enjoy your holiday without wasting time, we kindly ask you to pay the remaining amount (including tourist tax) in advance, at latest 7 days before arrival. The balance can be paid by credit card or by bank transfer.**

If you prefer to pay here in campsite, it has to be paid within 2 days after your arrival; the payment is possible by credit card (VISA or MASTERCARD) or PIN PASS/DEBIT CARD. Take notice that you may need a pin code and that if you pay with a pin pass (ex. Rabo Bank or ABN AMRO Bank) the daily limit could be of € 500,00.

We inform you that inside the campsite there is an ATM machine.

**BANK CHEQUES AND UNSIGNED CREDIT CARDS BY THE HOLDER won't be accepted**

**Attention:** according to the Italian Law, it is **NOT POSSIBLE TO PAY CASH** if the total amount is higher than € 3.000,00. In this case the payment must be done only by credit card or pin pass.

In case of delayed arrival or early departure, customers must pay the whole booked period. An early arrival doesn't authorize an early departure. Rates are per night regardless of time of arrival. One day extra will be charged if departure takes place after 10.00

**6. TOURIST TAX:**

€ 0,50 per person per night (children 0-5 free) charged for max. 15 days. The amount has to be added to the total amount of your stay.

**7. ARRIVAL AND DEPARTURE:**

The accommodation will be at your disposal starting from 16,00 o'clock and must be left free between 8,00 and 10,00 am. On your departure day, after the returning of the accommodation keys, it is possible to stay in the camping until max. 12,00 o'clock.

In case of late arrival or no-show, we will keep the accommodation for you till 12.00 o'clock of the following day. Then, without any communication from you, we will be free to assign the accommodation to another family.

**FINAL CLEANING:** the final cleaning has to be carried out by guests, if not a fee of min.€ 35,00/ max. € 50 (depending on the type of accommodation) will be charged. This amount shall be increased by an amount of € 20,00 in case the kitchen stove, kitchen ware have not been cleaned. All the waste must be removed from the accommodation and taken to the recycling containers inside the camping.

**NIGHT DEPARTURE:** Departures before 8.00 am are possible only by prior arrangement with the Reception. In case you wish to leave before 8.00 will be asked a pre-authorization of 100,00 € with credit card (Visa or Mastercard, it usually requires a pin code) and it will be necessary to provide the credit card details of the holder of the stay. The payment of the final cleaning is mandatory.

On arrival, you are asked to show all passports/ID for police registration and the copy of the check-in online with the barcode.

A security deposit of 100,00 euro is to be paid on arrival: cash or with a pre-authorization via Visa or Mastercard, in this case you may need a pin code.

**8. PARKING PLACE:**

One parking place is included in the price and the car must be parked on the spot. Additional cars will be charged extra and must be parked in the parking area.

**9. GUESTS:**

Any guest (people other than those who made the booking) who stays overnight in your accommodation must report immediately to the reception and pay the daily price for the persons, the children (starting from 3 years), the tourist tax and the car parking (both inside or outside) as quoted in the price list. In the event of non-payment on the part of the guest, the person who made the booking is obliged to effect the payment.

**10. BRACELETS:**

In order to guarantee your security and a better control within the campsite, at the arrival you will receive the Continental bracelet that you must wear for the whole period of your holiday.

**11. ELECTRONIC PAYMENT SYSTEM:**

The pay card is to be used for any kind of payment inside the campsite (rentals, shopping, washing and drying machines, videogame and billiard tokens); It can be recharged only in cash in the RICARICREDIT by the Waikiki Bar, Wave Bar, Monkey Bar and by the supermarket. In case of loss, please come to the reception to block it, you will receive a new one with your outstanding credit on it against the payment of a penalty of 1 €. It must be returned to the reception at your check out (8.00-22.00 – if you have already paid your bill, you can return it at any reception desk)

**12. PRICE LIST AND CAMPING RULES**

You declare you have looked over the price list and the camping regulation

*Continental Camping Village*